groupgear

Unit 1 Antler Buildings
Bromsgrove Road
Halesowen
B63 3HJ
0121 503 0666

RETURNS REQUEST AUTHORISATION

Please tab through the form to go to next field

RETURNS NO	
Contact	
Company Name	
Account No	
Telephone No	
Email	
Date RMA Requested	

Po Number	*GG Invoice*	*Product code*	*QTY*	*Reason for return*	*Unit Cost*

Please complete the above form and return by sending an email to admin@groupgear.co.uk

Once you have returned the completed form to us we will issue a returns number, this must be clearly marked on the parcel when returned.
Please note we will only credit non-faulty items if they are returned in a condition fit for resale i.e. complete with all packaging bags and manuals etc.
There will be a 25% handling fee unless otherwise agreed upon.
Our Return To Base Warranty does not cover your packaging or shipping costs therefore please ensure that all returns are properly protected by outer packing.
Returns number is valid for 14 days from time that it is given.